

WE KNOW YOUR MARKET

"They make is a point to work with me to help us he more productive." Sandra Wiltzer Witmark, Inc.

We are a West Michigan Company with West Michigan roots. We know this market, its our market too, and we know the factors that affect you every day. We know the business climate. We know the people. And that makes us very good at providing whir business with the best advice on local phone services. Our customers depend on our knowledge, so we give them the information they need when they need it. We are ready to make our knowledge your ixusiness assot.

QUALITY TECHNOLOGY QUALITY PEOPLE

Their systems and technology are perv reliable... their people care about my busines." – David VanRandusk Burrma Electronic Distributing. Inc. At US Signal technology is a given. We spare no expense to install the most advanced communications technology available today. Our engineers work tirelessly to provide our customers with all that relecommunications has to offer. However, quality rechnology is only useful if quality people are part of the equation. Our people are used to providing creative solutions to your business needs. That's why our customers believe were different. Our customers know that our people really care about them. We demonstrate it to them every day. We're sure you'll see the difference too.

COMPETITIVE SERVICES

We've found no better combination of price/value. Tom Halurria Reference Bible College

Competitive prices and quality of service have always been US Signals trademark. With local phone service we offer your business. Standard and Digital Business Lines. Direct inward Digital you advanced call features like Call Forwarding. Call Features like Call Forwarding. Call Waiting. Caller ID. Voice Mali. Conference Calling, and many, many others. With competition finally here your call the sure that well give our classonians what they want and need. We always accomplish what we set out to do, we think you'll soon agree.

US SIGNAL SERVICES

- . Standard Business Line Service
- s Digital Business Line Service
- . ISDN-Primary Rate Interface (PRI)
- E Direct inward Dialing Service (DID)

ADVANCED FLATURES

- a Voice Mail
- Call Forwarding
- Call Waiting
- s 3-Way Conference Calling
- s Caller ID

INTEGRATED SERVICES

- s Local Calling
- Long Disrance Calling
- Dedicated Voice/Data Lines
- Directory Assistance Service
- White Pages Directory Listings

RICK FRE

- * Keep Your Present Number
- a Free installation (limited time only)
- Transparent Conversions
- We Work Directly With Your Equipment Vendor
- Self-Healing Fiber Optic Network

If you're not satisfied with US Signal's quality or level of Customer Care, we'll pay your way back to Ameritech anytime in your first year of service.



EASY TO SWITCH

"Switching to US Signal is easy, simple and painless." - Pete Rose
Voice Data Systems

You can retain your present number when you change service to US signal. The changeover process has been carefully designed to minimize any impact on your daily schedules. We work closely with your phone equipment vendor to ensure the change over is timely and successful. Our customers will tell you that we consider carefully each and every detail. They know that we don't like having anything disrupt your business. We believe you'll understand this when you make the change.

US SIGNAL

"At the boart of our efforts is the desire to provide for our customers the best that us, as an organization, are capable of... our employees prove this to our customers every single day." - Randy Velshamp Provident, US Signal

US Signal is the first company in the country to bring to you a true alternative to Ameritech. This finally puts the consumer in the drivers seat. US Signal has provided long distance service in this region for over ten years and has grown to be one of the largest long distance providers in the Midwest. Now we are coming to our home base to introduce our local talephone services. Many of our distorners call Grand Rapids home. We care about this community and the businesses that thrive here. We hope that you'll take the time to consider a home town company as your local phone provider.



2855 OBK Industrial Dr. NE Grand Rapkts. MI 49505-1277 1-800-7-SIGNAL



A Virtual Billion As Mone As A Touch-Space Phone.

US Signal's Magic Number is a personal communications system that simplifies communication for mobile protessionals. Through a single phone number. Magic Number provides the seamless integration of volce messaging call forwarding colling card, conference calling paging and address by management.

Charlette formations

Through our own fiber-optic network. US Signal provides high quality local communications to several major metropolical markets. These state-of-the-art direct fiber connections effer businesses a compatitive and economic alternative for voice for, class and video transmissions.

US Signal would like to offer you something other than the standard business line

These days it seems as if there's a loc of stake from the telecommunications industry when it comes to serving the business customer. At US Signal, we don't want any part of it instead wed like to make the idea of managing advanced communications a whole lot easier. Offering you products and ideas with clear advantages. Not to mention, ones that are simple to implement in reality that begins by listening a lot more than by talking. And that's what we do best.



Advanced remarkingtions. Hear and simple.

With the advent of the information age, the telephone has become the gateway to increasing business productivity. It's grown from a simple calling device to a comprehensive system for managing your business communications.

To service our customers. US Signal has been working to make your path on the information highway an easy one. We've done that by offering all the relecommunications services that are vital to a growing business. And he've made sure that our services are as user-inentity as possible. Our current offering includes

- · 400 Services
- · Dumestic & Incornational Calling
- Data & Video Transmission
- · Voice Massage
- FARCULAR MANAGEMENT REPORTS
- Pogity
- Conference Calling Services
- · COUNTY COM
- · Consister Service
- · Lecal Phone Service

Competition for Local

Due to recent legislative approval US Signal has become one of the first compenses in the country to receive a license to older compenses local telephone services. So not only will you have a chains when it comes to local telephone service you'll be gaining a host of innovative services that US Signal has created for the communications marketoleca.



Advanced communications. Clear and simple.

A Telecommunications Company That a busy to Work With And Easy to Reach

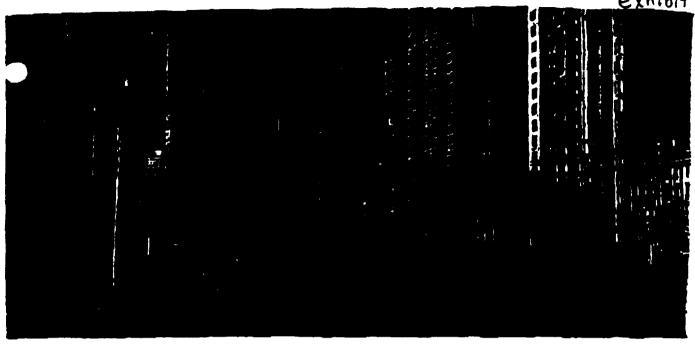
At Its Signal we've grown to be a market hader in estimanon-minister arrives by providing real financiam to our distances. But our present attending numeric our assessment to a very basic bearings picked physical financiam our distances.

This limit of assemblement, of course, has lead to partnering with our customers and providing humans communication solutions for

in between numerical today and semantan. It's besteady have up to positive a passesses of growth since our founding in 1962 — becausing one of the top is bearings philosophy. Intervenience corriers in the U.S. And it's valy up to recognised as having the Mighart contamer-retention rate of anyone in our business or partnering with If you'd like more information about US liquel, it's as any our

What if anyone could reach you at any phone, anywhere, through just one number?

You'd have a big office



INTRODUCING

MASIC NUMBER*

You're never

Today in business there's no shortage of phones. Or phone numbers

You've got a number at work. A fax number. Perhaps a pager or callular number. And a whole new set of numbers when you're out on the road — from your hotel room phone to the number a your client's office.

The only thing you don't have is a number that can make it all work togethe

That's Magic Number: from US Signa With Magic Number: you can be reached at our number anytime. So you never miss an important call.

You don't have to give out a list of numbers where you 'might be' to client: associates or family. You get your own personal 800" that always receives you calls and lets you call and send message.

And that's just part of the magic to the number.





Your office travels with you.

Being out of the office is a juggline act.

acking one place for messages. Leaving replies on different voice mail systems. Returning calls on the fly.



But not with

Magic Number. It integrates all of your telecommunications resources into one easy-to-use service.

You don't need a new phone. Or any new equipment. You just need Magic Number, with its powerful combination of features:

"Tellow-Me" Progressing—
you can use any touch-tone phone.
Jay or night to direct calls to reach
you at any number. So you can be in
it car, a client office, or hotel from.
and still get your calls.

Voles-Mail — let's you receive.
iend and transfer messages. Whenthe 'Follow Me' feeture is turned off,
your voice-mail activates instantly.
Call can leave up to 5-minute mestag... after your own personal greeting. When you call Magic Number.
your messages are walting.

Cutherund Guilling — you can make calls by pressing a single key. You don't have to hang up and radial

You're in control.

Getting around on business is hard enough without having to navigate through a complex telephone menu. Magic Number is simple.

You can access Magic Number by just dialing it and a 5-digit code. Then quick one-touch letter codes help you ask things done.

Touch "L" to listen to your messages.

To reply to a message, press
"R'and Magic Number will autometically connect you to the other
subgeribers voice mail."

Press 'C' for making any out bound calls. You never have to use a cumbersome multiple digit calling card code.

Touching 'F' directs your personal 800° to follow you to any phone.

Magic Number's voice mail sysrem lets you create custom lists you can use to easily distribute messages. You can send a message to everyone on a list, insteed of having to make stacking messages and calls.

Setting up 3-way teleconferencing is easy, too. Simply press 'T' for tale-conference.

Voice mail. One-touch calling. 100% incoming call completion. A world of powerful telecommunications options, all at one number.

Made Number.







What if anyone could reach you at any phone, anywhere, through just one number?

You'd have a Big Office.

Introducing Magic Number

Magic Number puts you in control of a powerful communications tool that allows any touch-tone telephone to become your instant office. Your personal 800 Magic Number integrates all your telecommunications resources into one easy-to-use service that insures 100% call completion.

Follow-Me

Never miss another call! Turn on Follow-Me and Magic Number will ring anywhere you choose for as long as you choose - in your car. on your remote telephone, at your regional office, at your hotel, at home... When Follow-Me is off, callers are able to leave a personal message through Voice Massaging.

Voice Messaging

Your calls are always answered with Magic Number. When you're not available to take a call, Voice Messaging allows callers to hear your personalized greeting and leave you a detailed massage. Magic Number Voice Messaging is fully featured - receive, send and save messages; raply or transfer messages to other Magic Number subscribers; record personal greetings; and create your own Address Book and distribution lists.

Paging

You're assured of timely notification of your voice massages with Magic Number's Paging option. Magic Number works with your pager to notify you of new and urgent massages.

Outbound Calling

The Call Out feature of Magic Number makes life easier when you're on the road. Make local, long-distance and international calls with the touch of a key, without hanging up and rediating.

Teleconferencing

Teleconferencing with Magic Number saves you valuable time when you need to coordinate a project with multiple parties. Conduct teleconferencing from any touchtone phone.

For all the facts on putting Magic Number to work for you, call



Magic Number puts you in control of a powerful communications tool that allows any touch-tone phone to become your instant office. Your personal 800 Magic Number eliminates the complexities of smalltiple and changing telephone numbers by replacing them with one constant number that sends and sectives all communications. Magic Number insures 100% call completion.

Magic Number Features

Follow-Me - Rouse your incoming Magic Number calls to any telephone number for any period of time on demand.

Outhound Calling - Make local, long-distance, or international calls.

Value Messaging - Receive, Sand, Reply, Transfer, Pature Deliver, Distribution Lists, Address Sook,

Teleponferencing - Multiple-porty conference calling.

Paging - Waris with your pager to notify you of new and urgant messages.

Magic Number Rates

Service	Deytime Per Minuta	soing For Minu
Call Out	80.15	\$0.28
Fallow-Me	80.15	\$0.28
Platform	80.25	\$0.25

Service Pee: \$5.00/menth (includes 20 free pietform minutes)

Call rounding: Call Out and Fallow-Me - Six-second rounded with an eighteen second minimum call duration; Platform - One-second increments.

Teleconferencing	Set Up	Usage
Operator Addition	\$3.00/site	90.42/min. •
800 Meet Me	\$3.00	\$0.42/min.*
Mast Me	\$3.00	\$0.23/min.s

Per minute rates are per participant (except Operator Monitoring)

Operator Manitoring: 80.50/min. additional (ariginating site enly)
Call rounding: Teleconferencing - Whole minute
Volume discounts do not apply to Teleconferencing.

Paging (Optional)	Monthly Fee
1-300 pages	\$4.95
301-600 pages	96.95
601 + pages	\$1.95

Volume Discounts

Monthly	Usa	je Velume	Retrosative Discounts
\$0.00	• `		0.0%
\$300.00	•	3999.99	3.0%
\$1,000.00	•	\$1,999.99	10.0%
\$2,000.00	•	52,999.99	12.5%
\$3,000.00 •			15.0%

mpsc Case No. 4-11104
Attachment
Question

Exhibit 6:

AscendI

US Signal offers you savings with services designed to meet your calling needs.

5.16 Per Minute

Advanced communications. Clear and simple.

Service Description Outbound 1+ & Inbound 800 Services

- 4 second reunding;
 18 second minimum call duration.
- No recurring monthly charges or minimum usage charges!
- # Price applies to and from sil U.S. Points.

- S.74 per cail.
- Worldspan outbound International rates up to 30% below AT&T.
- E Optional Term Plans available: Two year commitment: 5.9% Discount Three year commitment: 7.8% Discount Minimum Usage Commitment required.



Ascend II.

US Signal offers you savings with services.

designed to meet your calling needs.

Long Distance Savings

Advanced communications. Clear and simple.

Service Description

- #6 second rounding; 18 second minimum call duration.
- E Ne menthly service charges.*
- Worldspan outbound international rates up to 30% below AT&T.
- E Option Torm Man evallable: Two year commitment: 5.0% Discount Three year commitment: 7.0% Discount Minimum Vesyn Commission requires.

OUTBOUND/INSOUND 800 For Minute States

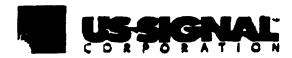
	Posk	Off Popis
Intrastate	5.14	5.13
(rincatyle	5.15	1.13

VOLUME DISCOUNTS!

Administration of the con-	841 4
Monthly Louge Values	Retroceive Disseven
\$150 - 1,000	5%
41,000 +	7.5%



- * \$10 standily serves for applies if weal standily unige falls below \$100.
- "Volume discourse apply to demand surface in thousand in terror, and Magic Number services.





Ascend I & II Just Got Even Better Now For A Limited Time Only You Can Save An *Additional 5% On Your 1+ and 800 Number Calls For A Period Of One Year That's Right, Ascend I And Ascend II 5% Additional Savings For One Year With Savings Like This It Can Only Be **US Signal**

Travel Card, Magic Number and International Calling Excluded

Question 6

Exhibit 6.57



ASCEND III

Dedicated Access Services

Price Per Minute

Outbound 1+

Inbound 800

	Peak	Off peak	Peak	Officeak
Intrastate	\$.09	\$0.2	\$.09	\$.08
	\$.10	80. 2	\$.11	\$.09

Volume Discounts

Total Monthly Usage (*)	Remocrive Discount
\$ 0 - \$ 4,000	0.0%
\$ 4,000 - \$10,000	5.0%
\$10,000 - \$20,000	10.0%
\$20,000 +	15.0%

^{*} Includes all Ascend I, II, & III Usage, and Magic Number

Additional Information

- . All Ascend III calls are 6 second rounded; minimum call duration 6 seconds
- All Ascend I & II shall be automatically discounted at the highest Ascend II volume discount level
- International calls contribute toward and receive volume discounts
- Monthly Access Charges (and installation) priced at US Signal's cost (passthru of LEC charges)
- Directory Assistance service: \$.74 per call
- Optional VIP term discounts available:

2 year term: 5.0% 3 year term: 7.0%

Note: minimum usage commitment required



Optional IntraLATA Calling Plan

US Signais intraLATA Calling Plan is designed for customers spending more than \$200.00 per month on intraLATA i+ and intraLATA 800 calls.

WHY SHOULD YOU SUBSCRIBE?

US Signals intraLATA Calling Plan may maker your monthly intraLATA long distance expenses whether you are currently using US Signal a local telephone company, or another long distance company for intraLATA service.

By using US Signal to terminate your intraLATA long distance calls, your volume discounts may increase! All of your domestic long distance calls with US Signal contribute toward and are eligible to receive volume discounts. In addition, with US Signals intraLATA Calling Plan, you will receive discounts not only on I+ long distance calls, but on your 800 service as well.

NOW DO YOU SAVE?

Your intral ATA long distance calls will be priced at \$0.136 per minute for I+ calls and \$15 per minute for 800 calls independent of rate period. With the standard US Signal I+ Service volume discounts, these prices can be reduced to \$0.116 per minute for I+ services and \$1275 per minute for 800 service. Additional term discounts are also available! Unlike standard intral ATA services from your local telephone company. US Signal rates your call in six-second increments (e.g. a one-and-a-half minute call is charged for one-and-a-half minutes. not two full minutes.

WHAT ABOUT PEES?

There is a Monthly Subscription Fee of \$15.00. There are NO sign-up fees.

ARE THERE ANY COMMITMENTS... YES!

Yours As an intraLATA Calling Plan subscriber you must commit to one (I) full year of intraLATA service with US Signal Should you cancel early, there will be a \$50.00 per month charge for each remaining month.

Ours US Signal commits to provide each subscriber with the very best in long distance service quality.

To subscribe, sign US Signal's intraiATA Calling Man Agreement. You will seen notice a savings!



Dedicated 800 Service

PRICE PER MINUTE

intrastate/interstate

S 0.115

S 0.10

SERVICE DESCRIPTION

- Calls terminate on high-capacity dedicated access lines, priced at US Signals
 cost, for maximum speed and quality.
- All calls are six-second rounded with an eighteen-second minimum call duration.
- Provides originating coverage from the entire U.S. Canada. Puerto Rico, and the U.S. Virgin Islands.
- Complete call detail provided at no extra charge identifying point of origin, duration, and price.
- · Service available to customers in Illinois Indiana. Michigan, and Ohio.
- Monthly Service Fee: 550.00 per account.

SEEVICE OFTIONS

- Automatic overflow services onto business lines.
 No Monthly Fee: One Time Set-up: \$10.00
- Term plan available providing discounts of up to 7.0%
- Calls may be blocked from area code(s) specified by customer.
 No Monthly Fee: One Time Set-up Charge: S10.00
- Calls may be routed to multiple destinations based on each call's
 originating area code, time of day, or day of week.
 No monthly fee, One Time Set-up Charge, \$10,00.
 (For locations outside of ML IL, IN, OH, and WI)
 Price, \$20,00 per month; One Time Set-up Charge, \$10,00.

"Call detail not available from Canada, Puerto Rico, 5 the U.S. Virgin islands. Generally available throughout the 48 contiguous states.



Ultra 800 Service

PRICE PER MINUTE

Intrastate \$ 0.80 \$ 0.55 interstate \$ 0.85

VOLUME DISCOUNTS

Monthly U	sago Volumo	Retroastive Missounts
S 0.00	- S 199.99	0.0%
\$ 200.00	- \$ 999.99	5.0%
5 1000000	- \$ 1 .999 .99	10.0%
\$ 2000.00	- \$ 2 999 .99	12.5%
\$ 3,000,00	•	15.0%

SERVICE DESCRIPTION

- Calle terminate on standard business lines.
- All calls are six-second rounded with an eighteen-second minimum call duration.
- Provides originating coverage from the entire U.S. Canada Puerto Rico, and the U.S. Virgin Islands.
- Complete call detail provided at no extra charge identifying point of origin, duration and price.
- Service available to customers in Illinois, Indiana, Michigan, and Ohlo.
- Monthly Service Fee 510,00

SERVICE OPTIONS

- Term plan available providing discounts of up to 7.0%
- Calls may be blocked from area code(s) specified by customer.
 No Monthly Fee: One Time Set-up Charge: \$10.00
- Calls may be routed to multiple destinations based on each call's originating area code, time of day, or day of week.
 No Monthly Fee: One Time Set-up Charge: \$10.00
 (For locations outside of ML IL. IN, OH, and WI)
 Price: \$20.00 per month; One Time Set-up Charge: \$10.00
- If converting from another 800 number, an automated recording can direct caller to-your new 800 number.

Price \$10.00 per month per 500 calls + Usage Charges

One Time Set-up Charge: \$1300.

"Call detail not available from Canada, Puerto Rico, & the U.S. Virgin Wurkle Constable disoughout the 48 contiguous states.



Ultra 22 - 800 SERVICE

PRICE PER MINUTE

800 Service (Business Line Termination)

S 0180

VOLUME DISCOUNTS

Monthly Large Volume S 200,00 Retroastive Dissounts

5.03

Volume. Discount applies to combined 1 + /800 usage.

SERVICE DESCRIPTION

- · Calls terminate on standard business lines.
- . All calls are six-second rounded with an eighteen-second minimum call duration.
- Provides originating coverage from the entire U. S. Canada. Puerto Rico. and the U. S. Virein islands.
- Complete call detail provided at no extra charge identifying point of origin.
 duration, and price.*
- · Service available to customers in Illinois, Indiana, Michigan, and Ohio.

SERVICE COTTONS

- No Monthly Fees.
- Calls may be blocked from area code(s) specified by customer.
- Calls may be routed to multiple destinations based on each call's originating area code, time of day, or day of week.
 (For locations outside of ML IL. IN. OH. and WI)

"Call datail not available from Canada. Puerto Rico. & the U. S. Virgin Islands. Generally available throughout the 48 contiguous acates.



Local Phone Service Advantage

Standard Business Line Services

Monthly Recurring Charge		Ameritech* Charges	US Signal Charges	Percent Belo Ameritach
Standard single line, E	apset interfices	Car. 6-4	Cuer Sex	VMetitief
Month to Month	Per line including touch-tone	\$13.50	\$12.80	5.1%
1 Year Term	Per line including touch-tons	\$13.50	\$12.50	7.4%
2 Year Term	Per line including touch-tone	213.50	\$12.25	9.2%
3 Year Term	Per line including touch-tone	\$13.50	\$11.75	12.9%
5 Year Term	Per time including touch-tons	\$13.50	\$11.25	16.6%
.runk olde (PBX) into	fece			
Month to Month	Per line including touch-tone	\$14.66	\$12.80	12.6%
l Year Term	Per line including touch-tone	\$14.66	\$12.50	14.7%
2 Year Term	Per line including touch-tone	\$14.66	\$12.25	16.4%
3 Year Term	Per line including touch-tone	\$14.66	\$11.75	19.8%
5 Year Term	Per line including touch-tone	\$14.66	\$11.25	23.2%
Installation Charges				
First Line		\$42.00	\$40.00	4.7%
Additional Lines		\$42.00	\$20 .00	52.3%

American comperison based on rates pending approval by the Michigan Public Service Commission, as filed January 17, 1995 in Michigan Bell Telephone Company Tariff M.P.S.C. No. 1R.

mpsc case No. U-11104 Attachmar Question 6 Exhibit 6.63



Local Phone Service Advantage

Direct Inward Dial Service

Monthly Recurring Charge	Ameritech Charges	US Signal Charges	Percent Below Ameritech
Per DID equipped circuit Per block of 20 DID numbers	\$11.62	\$ 7.50	35.4%
	\$ 5.00	\$ 4.00	20.0%
Installation Charges	Ameritech	US Signal	Percent Below
	Charges	Charges	Ameritech
Per account Per DID equipped circuit Per block of 20 DID numbers	\$600.00	\$500.00	16.6%
	\$ 45.00	\$ 30.00	33.3%
	\$ 50.00	\$ 25.00	50.0%

Exhibit 6.64



Residential Phone Service Rates

Monthly Recurring Charges

Installation Charges

Local Call Charge

S 0.06 Per call

Local call charge applies to each local call exceeding the 50 or 400 monthly local call allowance.

Local Phone Features

Voice Mail	Monthly Recurring Charge Installation Charge (30.86 per voice mail message charge)	\$ 5.00 \$10.00	Per line Per line
Caller ID	Monthly Recurring Charge Note: Customer Supplied Equip	\$ 6.25 ment	Per line
Call Forwarding*	At the time of each feature orde monthly recurring charge is \$4. feature at a recurring charge of features are ordered individual monthly recurring charge will b installation cost for these features	00 with each i S2.00 per fea y at different e S4.00 per fe	additional sture. If times, the esture.

[&]quot;Applicable local, intraLATA, and long distance carrier charges may apply



Local Phone Service Advantage

US Signal Advanced Features

Monthly Recurring Charge	Ameritech	US Signal	Percent Below
	Charges	Charges	Ameritech
Veice Mail Call Forwarding Call Waiting 3 Way Conference Calling Caller ID	\$12.95	\$8.50	34.3%
	\$3.74	\$3.15	10.4%
	\$5.91	\$5.30	10.3%
	\$5.24	\$4.70	10.3%
	\$6.50	\$5.85	10.0%
Lallation Charges	Ameritech	US Signal	Percent Below
	Charges	Charges	Ameritach
Voice Mail Call Forwarding Call Weiring 3 Way Conference Calling	\$15.00	\$13.50	10.0%
	\$7.50	\$6.75	10.0%
	\$7.50	\$6.75	10.0%
	\$7.50	\$6.75	10.0%



Thank you for the recent telephone conversation. It gave me an opportunity to tell you about BROOKS FIBER COMMUNICATIONS and your *Freedom To Choose*.

It's True.

You've been given the **FREEDOM** to do something that you never could do before... **Choose your local telephone service!** Not long distance. **Local telephone**. This means that for Grand Rapids residents, Ameritech is no longer your only alternative.

BROOKS FIBER has put you in control.

After fighting the barriers that prevented you from having a choice, Brooks Fiber has paved the way for you to be in control! You can now get better pricing, more features and high quality service.

With BROOK FIBER, there is FREEDOM from Risk.

The Brooks Fiber satisfaction guarantee makes the switch completely *Risk Free*. You can keep your present telephone number. And if you're not completely satisfied with your new service, we'll pay your way back to Ameritech!

Act Now!

Sign up today and receive FREE installation. That's a \$40 savings per telephone number!

PLUS...

When you order two or more custom calling features, you'll receive a 20% discount on the monthly recurring charge for each feature ordered!

Sign Up Now. It's as Easy as 1, 2, 3:

- 1. Fill out the attached Order form.
- 2. Sign and date the Order Form.
- 3. Mail the Order Form to Brooks Fiber in the self-addressed envelope.

When we receive your Order Form, we will call to notify you when your new Brooks Fiber Phone Service savings will begin.

Order today so that you can begin saving immediately!

Sincerely,

Telemarketing Sales Representative

P.S. If you want additional information or know of others who want to receive savings like you, call us at 224-4200. 5200



LOCAL PHONE SERVICE RATES

STANDARD BUSINESS LINE SERVICE

Monthly Recurring Charges

TERM PLAN

Month to Month	\$12.80	Per Line, Including Touch-Tone
1 Year	\$12.50	Per Line, Including Touch-Tone
2 Years	\$12.25	Per Line, Including Touch-Tone
3 Years	\$11.75	Per Line, Including Touch-Tone
5 Years	S11.25	Per Line, Including Touch-Tone

Local Call Charge

Other Monthly Line Charges and Credits

Federal Line Charge	\$5.15 \$3.50 \$0.14	Per Line (multiple line customers only) Per Line (single line customers only) Per Line		
(911 emergency charge does not apply to inbound only or DID equipped circuits)				

Introductory Bonus Credit \$0.95 Per Line

Local Call Volume Discounts

Monthly Local Call Usage	Retroactive Volume Discounts
\$0 - \$999.99	O %
\$1,000.00 +	5 %

Installation Charges

First Line	\$40.00
Additional Lines	\$20.00





2855 Oak Industrial Dr. NE Grand Rapids, MI 49506-1277

LOCAL PHONE SERVICE RATES

LOCAL PHONE SERVICE FEATURES

VOICE MAIL

Monthly Recurring Charge for 1st Line \$8.	.50 Per Line
2nd + Monthly Recurring Charge\$5.	.00 Per Line
Installation Charge	.50 Per Line
(\$0.08 per Voice Mail message left in Voice Mail Box)	

CALL FORWARDING

Monthly Recurring Charge	\$3.35	Per Line
Installation Charge		
(Applicable local, intraLATA, and/or long distance	carrier	charges may also apply)

CALL WAITING

Monthly Recurring Charge	\$5.30	Per Line
Installation Charge	\$6.75	Per Line

3-WAY CONFERENCE CALLING

Monthly Recurring Charge	\$4.70	Per Line
Installation Charge	\$6.75	Per Line
(Applicable local, intraLATA, and/or long distance	carrier	charges may also apply)

CALLER ID

Monthly Recurring Charge	\$5.85	Per Line
Note: Customer Supplies Equipment		

TOLL BLOCKING

No Charge

Feature charges are in addition to either Standard Business Line Service or Digital Business Line Service monthly recurring and installation charges.



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